

GDPR Statement for Hub Hosting - JetBackups

At Hub Hosting, we value your privacy and are committed to protecting your personal data. This GDPR Statement explains how we collect, process, and safeguard your information when using JetBackups services in accordance with the General Data Protection Regulation (GDPR). This statement is in addition to the main GDPR statement provided by Hub Hosting.

1. Data Controller

Use Hub Hosting is the data controller responsible for personal data collected through JetBackups. Our contact details are as follows:

Email: legal(at)digital-synergy.eu

Address: Second Floor, 74 South Mall, T12F3FD Cork, Co. Cork, Republic of Ireland

2. Types of Data Collected

We may collect the following personal data when you use our JetBackups services:

User Information: Name, email address, and contact details.

Backup Data: Data uploaded for backup purposes, including files and databases.

Account Information: Login credentials associated with your account.

3. Purpose of Processing

We collect and process your data for the following purposes:

To provide you with backup and recovery services.

To manage your account and provide customer support.

To comply with legal obligations and enforce our terms of service.

To improve our services and enhance user experience.

4. Legal Basis for Processing

Our legal bases for processing your personal data include:

Your consent (when required).

The performance of a contract (to deliver services).

Compliance with legal obligations.

Legitimate interests pursued by Hub Hosting in operating and improving our services.

5. Data Minimization

We only collect data that is necessary for the specified purposes and limit access to personal data to authorized personnel only.

6. Data Retention

We will retain your personal data only for as long as necessary to fulfill the purposes outlined in this statement, or as required by law. Backup files are retained according to the policies of JetBackups and our retention schedule.

7. Your Rights

Under the GDPR, you have the following rights regarding your personal data:

Right to Access: Request access to the personal data we hold about you.

Right to Rectification: Request correction of inaccurate or incomplete data.

Right to Erasure: Request deletion of your personal data under certain conditions.

Right to Restrict Processing: Request to limit processing of your data.

Right to Data Portability: Request to receive a copy of your personal data in a structured format.

Right to Object: Object to the processing of your personal data.

To exercise these rights, please contact us at the above contact information.

8. Data Security

We implement appropriate technical and organizational measures to protect your personal data against unauthorized access, loss, or destruction.

9. Third-Party Processors

We may engage third-party service providers to process personal data on our behalf. These third parties are contractually obligated to keep your data secure and comply with GDPR requirements.

10. International Data Transfers

If your personal data is transferred outside the European Economic Area (EEA), we ensure that adequate protections are in place in accordance with GDPR standards.

11. Changes to This Statement

We may update this GDPR Statement from time to time. We will notify you of any changes by revising the date at the top of this statement and, if necessary, obtaining your consent.

Cork, 20.01.2025

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